

# Curriculum vitae - IGOR GRGIĆ

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## PERSONAL DETAILS

Name and surname: Igor Grgić, B. Sc. Information Science  
Year of birth: 1980  
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## EDUCATION

- 1998.-2003. Faculty of Organization and Informatics, University of Zagreb, Croatia. Degree: B. Sc. Information Science
- 1994.-1998. Natural science and Mathematics High school (Prirodoslovno-matematička gimnazija), Koprivnica, Croatia

## PROFILE AND KEY SKILLS SUMMARY

- I have **19 years** of work experience as a SAP Basis consultant (certified). I currently work at Scheer Adriatic d.o.o. as a **Senior SAP Basis consultant**. I worked on and delivered 30+ SAP Basis related projects. My expertise (in short): SAP installations/greenfield, Software Provisioning Manager, SAP system migrations (OS/DB), SAP system refresh/system copy, SAP upgrades & patching, Software Update Manager, SAP maintenance, SAP NetWeaver Application Server, ABAP and Java system administration (ERP, BI/BW, S/4HANA, PI/PO, BO, APO/LiveCache, Solman), Windows Server, Windows Failover Cluster, Linux, Azure, HANA DB, Oracle DB, Sybase, DR annual drills, SNOTE implementations, technical troubleshooting, daily SAP Basis support, SAP authorizations and roles, backup and recovery, infrastructure awareness (OS, network, storage, virtualization). SAP data archiving (SARA) of technical tables/objects. Experience in on-call duty rotations.
- I was SAP Basis lead in eight SAP roll out/implementation projects (2017, 2011, 2009, 2009, 2008, 2007, 2006, 2005). More recently at 'Scheer' and 'Teva Pharmaceuticals' my key deliveries were: installations and upgrades for S/4HANA 2021, TREX, Fiori, ECC 6.0 EHP8, Web Dispatcher, SAP system refreshes, two 5-tier SAP ECC landscape OS/DB migrations. I work in accordance with defined in-house policies and standards; ITIL; SOX compliance, GxP, and creating documentation.
- My strengths are: highly dedicated, responsible, reliable, resourceful, fast learner, flexible, adaptable, trustworthy; work with complex SAP landscapes, large customers, international team work and cross-team collaboration. I am highly motivated individual always seeking to grow, learn and sharpen my skills.

## Certificates:

- 2023. - SAP Certified Technology Specialist - SAP S/4HANA Conversion and SAP System Upgrade (E\_S4HCON2023)
- 2023. - SAP Certified Technology Associate - OS/DB Migration for SAP NetWeaver 7.52 (C\_TADM70\_22)
- 2023. - SAP Certified Technology Consultant - SAP S/4HANA System Administration (C\_TADM\_23)
- 2023. - SAP Certified Technology Associate - SAP HANA 2.0 SPS06 (C\_HANATEC\_18)
- 2022. - SAP Certified Technology Associate - SAP HANA Cloud Provisioning and Administration (C\_HCADM\_02)
- 2021. - Azure Fundamentals Certificate AZ-900

## WORK EXPERIENCE

### **Current job:**

- From 03.01.2022 – Senior SAP Basis Consultant, Scheer Adriatic d.o.o. / Scheer GmbH

### **Past jobs:**

- 01.02.2019 – 31.12.2021 – Senior SAP Basis Consultant, Global SAP Basis CoE Teva; Pliva d.o.o., Zagreb, Croatia
- 01.10.2010 – 31.01.2019 – System Engineer for SAP Basis, Oracle and backup; IT department, Podravka d.d., Koprivnica, Croatia
- 01.10.2008 – 01.10.2010 – Manager/Head of SAP Basis system administration, IT department, Podravka d.d., Koprivnica, Croatia
- 01.07.2004 – 01.10.2008 – System Engineer for SAP Basis, Oracle and backup; IT department, Podravka d.d., Koprivnica, Croatia

### **Short description of projects and experiences at Scheer Adriatic d.o.o.:**

- SAP Content Server 6.40 – OS/DB migration and upgrade to 7.53
- SAP S/4HANA 1809 release upgrade to 2022
- Greenfield S/4HANA 2022 installation in AWS
- SAP HCM (NW 7.0 EHP3 / EHP6 SAP ERP 6.0) upg. to NW 7.5 / EHP8
- SAP SCM 7.0 and LiveCache – OS/DB migration (Windows Server / MS SQL) and EHP4 upgrade (Dev, Q, Prod)
- SAP ERP to S/4HANA brownfield conversion project – Basis support
- SAP ERP 6.0 EHP8 on HANA DB – system migration to Azure (backup/restore)
- SAP Solution Manager 7.2 installation and initial basic setup/configuration
- SAP S/4HANA release 2021 – system copy/clone
- SAP S/4HANA release 2021 – new landscape installation and configuration (D,Q,P)
- SAP TREX – new landscape installation and migration from source system
- SAP Fiori reconfiguration – post client copy
- SAP Web Dispatcher standalone instance – landscape installation
- SAP ERP 6.0 EHP8 upgrade
- SAP S/4HANA 2020 release upgrade to 2021, and regular S/4 Basis support
- SAP kernel patching, SAP security notes, SAP Basis support for projects

### **Short description of projects and experiences at Pliva d.o.o./Teva Pharmaceutical Industries Ltd:**

- SAP Basis lead for Teva Ireland SAP ERP and Portal landscape
- SAP Basis lead for Teva Pliva SAP ERP and BW landscape
- SAP Basis support for other SAP landscapes: BI/BW, APO, BO, Portal, GRC
- SAP CFIN S/4HANA in Azure – system implementation (dev) and S/4 Basis support
- SAP BusinessObjects 4.3 installation project (2021)
- SAP BW Netweaver 7.4 to 7.5 (Java upgrade part)
- SAP BW Accelerator 7.20 upgrade (2021)
- SAP system copy/refresh procedures, SAP ECC 6.0 clone (2021), DR drills, Compliance documentation, handling Basis tickets and incidents, SAP printing
- Two SAP ECC 6.0 landscape OS/DB migrations projects Windows/Oracle (2019, 2020), SAP stack patching, projects management
- Configuration, administration and monitoring of SAP ERP systems (sbx, dev, qas, pre-prod, prod), SAP PI systems, SAP BW systems, SAP GRC systems, Solution Manager in complex corporate SAP landscapes
- Linux and HANA DB experience 3 years
- Windows Cluster, Oracle and Oracle Data Guard administration
- Nagios SAP monitoring – daily SAP system checks

- Change Request transports and SAP/Oracle backup monitoring
- Resolving user issues and user requests; support for SAP functional teams

### **Short description of projects and experiences at Podravka d.d.:**

- ✓ SAP Basis Manager of SAP system administration team (2008-2010)
- ✓ SAP Basis expert in Basis team certified by SAP as a Customer Centers of Expertise
- Implementation, upgrade, configuration, administration and monitoring of SAP R3/ERP systems (dev, qas, prod) on Windows Server environment/cluster
- Implementation, upgrade, configuration, administration and monitoring of SAP BW/BI systems, SAP XI/PI systems and Solution Manager system (dev, qas, prod)
- Implementation, configuration, administration and monitoring of Oracle databases. Five Oracle upgrade projects: Oracle 8, Oracle 9, Oracle 10, Oracle 11, Oracle 12 on SAP ERP and BW (dev, qas, prod).
- SAP Basis lead/consultant in SAP rollout projects at subsidiaries/acquisitions: 2017 - Žito d.o.o. Ljubljana, 2011 - Belupo Int. Bratislava, 2009 - Podravka d.o.o. Podgorica, 2009 - Lero d.o.o. Rijeka, 2008 - Podravka d.o.o. Skopje, 2007 - Podravka d.o.o. Beograd, 2006 - Podravka Int., s.r.o. Zvolen, 2005 - Podravka d.o.o. Sarajevo
- SAP ERP and BW unicode conversion and migration project (2008)
- SAP ERP EURO Currecy Conversion project Slovenia (2006) – SAP Basis support. SAP ERP EURO Currecy Conversion project Slovakia (2008) – SAP Basis support.
- SAP Solution Manager 4.0 system installation (2006), SAP Solution Manager 7.1 system installation (2012), SAP Solution Manager 7.1 upgrade project (2016), SAP Solution Manager 7.2 upgrade project (2018)
- Resolving user issues and requests, troubleshooting and software testing
- Technical implementation of new bussines requirements (SNOTE, SPAM, SUM)
- Archiving SAP data/tables, SAP user management, SAP roles design and authorizations, SAP print management, STMS/transports
- Installation and maintenance of SAP server hardware, blade hardware, HP backup devices and libraries
- Managing backups, performing restore and recovery for all SAP systems, Oracle databases and filesystems (HP Data Protector)

### Trainings/Courses:

- 2022. - 10Steps2S/4 – SAP S/4HANA Cloud, private edition (PCE) training
- 2022. - 10Steps2S/4 – SAP S/4HANA conversion program training
- 2017. - SAP Solution Manager 7.2 upgrade training
- 2012. - Hewlett-Packard Croatia, „SAN Environment“, Zagreb
- 2010. - Hewlett-Packard Croatia, „Hyper-V virtual machines administration“, Zagreb
- 2009. - Hewlett-Packard Croatia, „Backup solutions“, Zagreb
- 2008. - Hewlett-Packard Croatia, „Blade systems administration“, Zagreb
- 2007. - SAP Education Belgium, „SAP Upgrade“, Brussels, Belgium
- 2006. - Oracle Hrvatska, „Oracle Administration“, Zagreb, Croatia

### Foreign languages:

- English: fluent (both speaking and writing)
- German: basic